

Local Government
OMBUDSMAN

2 February 2015

Mr Michael Dawson
5 Second Avenue
Amble
MORPETH
NE65 0EU

Our ref: 14 015 052/cht
(Please quote our reference when contacting us and, if using email,
please put the reference number in the email subject header)

If telephoning, please contact 01904 380214; or email A.Reynolds@coinweb.lgo.org.uk

Dear Mr Dawson

Complaint about South Tyneside Metropolitan Borough Council

I am writing to let you know that your complaint has now been allocated to me.

I shall try to contact you within 20 working days to discuss your complaint. In the meantime if anything happens, or you need to talk to me urgently, my contact details are at the top of this letter. If you need to contact me, please quote your reference number on any paperwork you send me.

Yours sincerely



Adele Reynolds
Investigator

Enc: Fact sheet G2 - How the Local Government Ombudsman will deal with your complaint

PO Box 4771
Coventry
CV4 0EH

T: 024 7682 0000
F: 024 7682 0001
W: www.lgo.org.uk

Helpline: 0300 061 0614