

Which body (council, authority or care provider) are you complaining about?

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| | South Tyneside Council |
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Have you complained to the body already? Usually, you should have completed all stages of the body's complaints process before we can look at your complaint.

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| | Yes |
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Please say when you complained to the body. (We will need to see the letter from the body that confirms you have completed their complaints procedure – you will have the opportunity to upload this at the end of the form.)

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| | If you don't have your letter and can't remember when you complained, put 'don't know' in the box |
| | 10-Jan-2014 |

What do you think the body did wrong?

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| | Please explain briefly what your complaint is about, including dates of any incidents and names of any officers or staff of the body complained about, if known. Please also explain why you are not happy with the response from the body concerned |
| | If your complaint involves a child it would be helpful if you could provide their full name and date of birth. |
| | The Council misinformed your inspector Adele Reynolds so my complaint against them was not upheld. Your reference 14 015 052 |

How has this affected you?

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| | Please explain briefly what impact the problems you've described above have had on you. |
| | For example, has the body concerned failed to provide you with a service or a benefit you are entitled to? |
| | Was there a delay before you got the service or benefit? Have you suffered a financial loss? Have you been put to a lot of trouble or inconvenience? |
| | I have been put to much inconvenience, and have been misrepresented as a trouble maker to the MP for Berwick Anne-Marie Trevelyan. I suspect the case has been the main cause in the drop in value of my property from £240k in 2014 to £175k, the current asking price. |

What do you think the body should do to put things right?

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| | Tell the truth. |
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