

I perhaps should have clarified matters following our meeting by an email to you.

My view is that we need to raise a "new complaint" so that the Local Authority shall deal with it, and if not, the Local Government Ombudsman can deal with it. The new complaint being the misinformation and/or misrepresentation by the Local Authority in supplying information to the Local Government Ombudsman. Hopefully this can be dealt with as a "new" matter. If this complaint is not dealt with by South Tyneside Council, and it may well be that they say it relates to the old complaint, then I believe it justifies going straight to the Local Government Ombudsman.

Therefore the draft letter to me should incorporate references to the information given by South Tyneside Council to the Local Government Ombudsman in his investigation.

Yours sincerely