

Mr Dawson 70 Greens Place South Shields Tyne and Wear **NE33 2AQ** 

Date: Our Ref: Your Ref: 12<sup>th</sup> May 2014 GM/LB - 253539 ( new completion

Dear Mr Dawson

Stage 2 Complaint

Thank you for your complaint, which we received on 8<sup>th</sup> May 2014.

I will now investigate your complaint and send you a response within 15 working days. If this is not possible I will let you know why and give you a date when I will be able to provide a full response.

If you have any questions about this letter, please contact me on (0191) 424 7566 or by email at george.mansbridge@southtyneside.gov.uk.

Yours sincerely

George Mansbridge Head of Development Services

Ltr - 12 05 14 - Mr Dawson (Stage 2 Acknowledgement Letter)

Telephone: 0191 427 7000 0191 27 7171 Fax No:

Website: www.southtyneside.info

**Town Hall & Civic Offices** Westoe Road South Shields Tyne and Wear, NE33 2RL