

From: Kevin Burrell
Sent: 10 January 2017 13:51
To: Michael Dawson
Subject: RE: 300150 Noise complaint - Uk Docks [NOT PROTECTIVELY MARKED]

Mr Dawson,
Thank you for your email, for completeness, I have attached the initial documents that we send out at the beginning of an investigation into a complaint of noise nuisance, this will include your reference number.
Once you have returned your diary sheets I will assess them, however please continue to record when you are disturbed by noise from the UK Docks site.
Kind Regards
Kevin Burrell

From: Michael Dawson
Sent: 09 January 2017 16:05
To: Kevin Burrell
Cc: Customer Advocates
Subject: Re: 300150 Noise complaint - Uk Docks [NOT PROTECTIVELY MARKED]

Dear Mr Burrell,
I have a copy of the NOISE COMPLAINT RECORD FORM and if it is OK, I will use that, sign it and return it to your section on the 16th January.
Thank you for getting in touch.
yours sincerely
Michael Dawson

From: Kevin Burrell
Sent: 09 January 2017 14:58
To: daw50nmdj@hotmail.co.uk
Subject: Noise complaint - Uk Docks [NOT PROTECTIVELY MARKED]

Dear Mr Dawson
I have been notified by Alison Hoy that you wish to make a complaint regarding noise from the UK Docks site.
In order to investigate the matter, It is necessary for me to provide you with noise diary sheets for you to complete over 21 – 28 days.
Would you like me to send you out the diary sheets by post or I can Email if that is your preference?

Kind Regards
Kevin

Kevin Burrell
Technical Officer
Environmental Health & Resilience
South Tyneside Council
Town Hall, Westoe Road, South Shields