

----- Original Message -----

Subject: Re: 274396 - River Drive Boat Shed query [NOT PROTECTIVELY MARKED]

From: "Mick Dawson - hotmail" <daw50nmdj@hotmail.co.uk>

Date: Wed, July 15, 2015 4:55 am

To: "MD at H'View" <mick.dawson@theharbourview.co.uk>

-----

Dear Alison,

Thank you for your reply to my feedback reference 274396.

It appears that I did not complete submission of the 'complaint form' entry on 3 July 2015 and for that I apologise. The full message I had hoped to submit was:

Feedback case 248789 and Complaint 253539. I have tried to look these up and failed. They are a follow up to a complaint I made in January 2014 about the height and width of a shelter built on River Drive in South Shields. They were not raised by me but by LB for George Mansbridge and I fear that they failed to mention the height as the first draft by the LGO also failed to mention the height. I would like to see a copy of what was first said on my behalf when these were raised by LB.

You confirm that my complaint regarding the boat shed River Drive 253539 is closed. The first time that this reference was used was in a Stage II reply from Mr Mansbridge. There was no Stage I. If there had been a Stage I then the height of the shed would have been the main subject. Please see attached copy of the email to Planning Enquiries, 10th Jan, taking note of paragraph 6.

When looking at the three drawings and the photo I have forwarded, it is obvious that there is a complete miss match. It is therefore reasonable to conclude that the current structure has not been built to the 'approved plans' as provided by Council, i.e. 1A,1B nor does the drawing of the cladding/door fixing detail match what exists, for example the structure is 3 metres higher and 1 metre wider than shown on 8296/14.

I can only speculate how the Local Governments Ombudsman arrived at:

The Ombudsman's draft decision (first draft)

Summary: This complaint is not upheld. In 2013 a developer resumed building a boat shed for which he had planning permission and had started building in 2001. Local residents complained but the Council found the developer could still build the shed. However, he had built it almost a metre wider than he should have done. There is no evidence of fault in the way the Council dealt with the breach of planning control and its decision not to take enforcement action. It kept residents informed throughout the process.

Speculation is not good enough - I need to know what was first said in the complaint 253539 at the outset.

However complaint 248789 should about the about the Council providing misleading facts to the local press which is a different matter. If it is subsequently proven that the journalist has misrepresented the facts as provided by the Council then I will write to the Press Complaints Commission about this matter.

However before I go to the Press Complaints Commission I need to be very clear about what was said and when. I need to know what was first said in the feedback case 248789 at the outset.

I raised neither feedback case 248789 nor complaint 253539 and require sight of their contents.

Please arrange for me to have a copy of the opening pages of these cases and hopefully I need trouble you no more about the boat shed on River Drive.

[Attachment: enquiry2.pdf](#)

----- Original Message -----

From: Customer Advocates  
To: mick.dawson@theharbourview.co.uk  
Sent: Monday, July 13, 2015 9:46 AM  
Subject: 274396 - River Drive Boat Shed query [NOT PROTECTIVELY MARKED]

This email has been classified as: NOT PROTECTIVELY MARKED

Dear Mr Dawson

We have received your feedback reference 274396 regarding previous corporate complaints on reference numbers 248789 and 253539. I can find no feedback relating to your contact of 3 July 2015 on the corporate feedback system regarding this matter.

I can confirm that your complaint regarding the boat shed on River Drive is closed and we had received the Local Governments Ombudsman's decision on the complaint on 15 April 2015, which was that they found no fault with the Council's investigation of the complaint which was not upheld. Due to this there will be no further complaint response on this issue and I have amended your latest contact on 274396 to a request for service and this is the response to that enquiry.

Your sincerely  
Alison Hoy  
Performance and Information Support Officer  
Customer Advocates  
South Tyneside Council  
Town Hall and Civic Offices  
Westoe Road  
South Shields  
Tyne & Wear  
NE33 2RL  
0191 424 6028