

From: Michael Dawson [<mailto:daw50nmdj@hotmail.co.uk>]

Sent: 22 December 2016 16:00

To: Complaints

Cc: Cllr John Anglin

Subject: Re: Sunday Working by UK Docks, River Drive. [NOT PROTECTIVELY MARKED]

Dear Alison,

Thank you for replying to my complaint about about Sunday working.

I first wrote to Mr Rutherford and then to Complaints@southtyneside.gov.uk as it seems that Mr Rutherford has moved on. I did not write to you. It appears that who ever responded to my complaint has bypassed all of of the stages of the Council's complaint procedure by asking you to respond and that you have been misinformed. I know that you can only go on what the officer who should have be dealing with this, has said to you, so please do not take my comments below personally:

- my complaint is about Sunday working;
- no feedback reference number has been provided - I need one for escalation;
- this has referred to you and not the Environmental Health Team;
- 'allegations of noise nuisance'* - As I understand it, it was the noise that brought to our attention that Sunday working was taking place.
- para 16 - I complained to the LGO the Council were being inconsistent about condition 2 - I made no mention of Condition 5 - nor did I make any reference to condition 5 in my original complaint to the Council, 10th Jan 2014. The enclosure was built outside the remit of the original plan.
- para 5.61 - I have no record of a retrospective request for change to condition 5 - 7am to 7pm but not Sundays or Bank holidays. Is there some private agreement between the Council and UK Docks?

* I think you will find that while I have often mentioned noise in my correspondence with the council I have not complained specifically about it before. The 'allegations of noise nuisance' seems to be a totally unjustified statement.

Corporate Lead used the term 'matters and allegations' in what I thought to be a rather less than straightforward reply to the MP for Berwick. Please remind her for me that she has not provided any drawing, authorised in 1996 that shows an approved height of the road end of the enclosure as 15.5m. She is not responding to any of my correspondence at the moment.

Kind regards,

Michael Dawson