

Local Government  
**OMBUDSMAN**

30 May 2017

Mr Michael Dawson  
70 Greens Place  
SOUTH SHIELDS  
NE33 2AQ

Your ref:

Our ref: 17 001 436

(Please quote our reference when contacting us and,  
if using email, please put the number in the email subject line)

**If telephoning please contact: 0330 4034241**  
**email address: P.Lewis@coinweb.lgo.org.uk**

Dear Mr Dawson

**Complaint against South Tyneside Metropolitan Borough Council**

Thank you for the chronology to show why your complaint has taken so long to reach this office.

However, after having read the decision by the Local Government Ombudsman in 2015, I consider that the matter of which you complain remains that of the lack of enforcement by the Council. The Local Government Ombudsman gave you full and detailed reasons for reaching her decision.

Whilst you remain of the view that the building does not comply with approved plans, I see no reason why your argument could not have been made to this office within three months of the decision in 2015. That delay also makes any investigation of the matter more difficult given the length of time involved.

I consider that your latest complaint remains that of your previous complaint which has already been determined (whether or not to your satisfaction) and the opportunity to request a review of that decision has passed.

I will treat your complaint therefore as invalid and your complaint will not be investigated.

Yours sincerely

Paul Lewis  
Investigator